**Consent for Telehealth Visits**

**What is telehealth?**

* Telehealth is a way to visit with healthcare providers, such as your doctor or Nurse
* Practitioner.
* You can talk to your provider from any place, including your home. You don’t go to a clinic or hospital.

**How do I use telehealth?**

* You talk to your provider by phone, computer, or tablet.
* Sometimes, you use video so you and your provider can see each other.

**How does telehealth help me?**

* You don’t have to go to a clinic or hospital to see your provider.
* You won’t risk getting sick from other people.

**Can telehealth be bad for me?**

* Your provider cannot examine you as closely as at an office visit, therefore may not have all the information needed to treat you.
* Your provider may decide you still need an office visit.
* Technical problems may interrupt or stop your visit before you are done.

**Will my telehealth visit be private?**

* Yes! We will not record visits with your provider.
* If people are close to you, they may hear something you did not want them to know. You should be in a private place, so other people cannot hear you.
* Your provider will tell you if someone else from their office can hear or see you.
* We use telehealth technology that is designed to protect your privacy.
* If you use the Internet for telehealth, use a network that is private and secure.
* There is a very small chance that someone could use technology to hear or see your telehealth visit.

**What if I try telehealth and don’t like it?**

* You can stop using telehealth any time, even during a telehealth visit.
* You can still get an office visit if you no longer want a telehealth visit.
* If you decide you do not want to use telehealth again, decline future
* offers for telehealth.

**How much does a telehealth visit cost?**

* What you pay depends on your insurance.
* A telehealth visit will not cost any more than an office visit.
* If your provider decides you need an office visit in addition to your telehealth visit, you may have to pay for both visits.

**Do I have to sign this document?**

* No. Only sign this document if you want to use telehealth.

**What does it mean if I sign this document?**

If you sign this document, you agree that:

* We talked about the information in this document.
* We answered all your questions.
* You want a telehealth visit.

If you sign this document, we can provide you with a copy at your request.

Name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_